



### **The Edge Terms & Conditions**

1. The premises are available to you for holiday purposes only and for the period stated on the receipt and confirmation.
2. The property is available from 2 pm on the day of your arrival and is to be vacated by 11 am on the day of your departure, unless prior arrangements have been made and agreed upon by the owner and/or agent. If the premises are occupied past the given times, an extra charge will apply. This fee will be a minimum of equal to a half day charge of the nightly rate
3. On vacating, the premises are to be securely locked and the keys are to be left on the kitchen bench and the front door key is to be left in the security brick.
4. To confirm your booking you will be required to pay 10% of the value of the accommodation booking and sign and return our terms and conditions sheet.
5. Full and final payment must be made 14 days prior to your arrival date, all bookings made less than 14 days prior must be paid in full at time of confirmation.
6. If for any reason your payment is not received by the due date we reserve the right to cancel your booking and apply appropriate cancellation charges.
8. Notwithstanding the above a cancellation fee equal to 10% of the total booking (plus credit card charges if applicable) will apply. Any cancellations within 7 days of arrival will result in the forfeit of 50% of the total booking already paid!
9. All bed and bathroom linen is provided. Guests are requested to supply their own beach towels.
10. A change in bed and bathroom linen is undertaken for all stays in excess of 10 nights. Unless otherwise stipulated, the cost of which is included in your quoted tariff. Should you require extra linen services, or extra linen during your stay prior arrangements should be made and the associated costs paid prior to arrival. There are limited laundry facilities available on site for your convenience as well.

**11. NO Pets policy from guests at Edgewater. New body corporate laws have been passed at Edgewater limiting pets to household owners only. Therefore NO PETS are allowed at "The Edge" effective from the 1<sup>st</sup> November 2009.**

12. The owner/agent does not cover your personal belongings under their insurance policy and therefore take no responsibility for any loss or damage of personal belongs in or on the property, we strongly recommend you purchase Travel Insurance.

13. A telephone is connected to the property. The use of the telephone in most cases is for incoming calls, 1800 numbers and 000 only. It is suggested you purchase a Telstra Phone Away Card. Free wireless internet is provided.

14. The owners will accept no responsibility for any inconvenience with machinery breakdown. The owner's best endeavours to repair, replace or hire an alternative will be undertaken.

15. Notification of any breakages, losses or damages must be reported to the owner immediately. Any costs incurred with the above, are required to be paid for on demand from the owner's.

16. Loss of keys or remotes will be charged to the guest at the discretion of the owners.

**17. Additional cleaning required will be charged to the guest at the discretion of the owners. The premises are expected to be left in a clean and similar fashion to what they are presented in. Cleaning charges over and above allocated cleaning times will be charged at the rate of \$35.00 per hour**

**. "THIS POLICY WILL BE STRICTLY ENFORCED."**

**18. Strict NO PARTY policy. Edgewater Estate is a private residential subdivision with applicable Bi-Laws. For the harmony of all others please consider your neighbours at all times, especially during evening hours. Maximum guests permitted are restricted to your confirmed booking numbers. The owner's may involve a third party i.e. police, at any time in which they feel necessary.**



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I agree to and have read and understood the above terms and conditions. I have nominated the credit card below for any incidentals.

Signed: \_\_\_\_\_ Print Name: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ Expiry: \_\_\_\_\_

Type: \_\_\_\_\_ CCV. Number: \_\_\_\_\_

Date: \_\_\_\_\_

PLEASE FAX, POST OR EMAIL SIGNED & DATED TERMS AND CONDITIONS TO OUR OFFICE BEFORE ARRIVAL.

Bank Account Details. R.I.P. Investments. 064 804 13023396.

For email please check the box and fill out credit card details if you agree with Terms & Conditions.

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