

The Edge Terms & Conditions

- 1. The premises are available to you for holiday purposes only and for the period stated on the receipt and confirmation.
- 2. The property is available from 2 pm on the day of your arrival and is to be vacated by 11 am on the day of your departure, unless prior arrangements have been made and agreed upon by the owner and/or agent. If the premises are occupied past the given times, an extra charge will apply. This fee will be a minimum of equal to a half day charge of the nightly rate
- 3. On vacating, the premises are to be securely locked and the keys are to be left on the kitchen bench and the front door can be locked by pressing lock symbol on pad.
- 4. To confirm your booking you will be required to pay 10% of the value of the accommodation booking. Prior to your booking being accepted you will need to **read, sign (each page) and** return our terms and conditions sheet.
- 5. Full and final payment must be made 7 days prior to your arrival date. All bookings made less than 14 days prior must be paid in full at time of confirmation.
- 6. If for any reason your payment is not received by the due date, we reserve the right to cancel your booking and apply appropriate cancellation charges.
- 8. CANCELLATIONS Notwithstanding the above, a cancellation fee equal to 10% of the total booking (plus credit card charges if applicable) will apply for any bookings cancelled within 8-30 days of arrival. Any cancellations within 7 days of arrival will result in the forfeit of 50% of the total booking amount. If a booking is cancelled due to Government imposed Covid Travel restrictions, a 10% cancellation fee will apply OR the booking and funds paid can be transferred to a mutually suitable alternative date.
- 9. All bed and bathroom linen are provided. Guests are requested to supply their own beach towels.
- 10. A change in bed and bathroom linen is undertaken for all stays in excess of 10 nights. Unless otherwise stipulated, the cost of which is included in your quoted tariff. Should you require extra linen services, or extra linen during your stay prior arrangements should be made and the associated costs paid prior to arrival. There are limited laundry facilities available on site for your convenience as well.

- 11. The owner/agent does not cover your personal belongings under their insurance policy and therefore take no responsibility for any loss or damage of personal belongs in or on the property, we strongly recommend you purchase Travel Insurance.
- 12. Free wireless internet is provided.
- 13. The owners will accept no responsibility for any inconvenience with machinery breakdown. The owners best endeavours to repair, replace or hire an alternative will be undertaken.
- 14. Notification of any breakages, losses or damages must be reported to the owner immediately. Any costs incurred with the above, are required to be paid for on demand from the owners.
- 15. Loss of keys or remotes will be charged to the guest at the discretion of the owners.
- 16. No imposing or parking on adjacent properties
- 17. NO CAMPING, under any circumstances, any breach will be reported to authorities.
- 18. No dirt or quad bikes are allowed on Edgewater Estate at any time.
- 19. Lake Front Reserve. Set up your day Marquee and picnic area then put your vehicles to the rear of the building. No vehicles to be parked here at any time.
- 20. Sewage Works: Edgewater Estate sewage works are environmentally friendly and no chemicals or foreign items are to be passed down the toilets. Failure to comply will result in any costs being passed on to guests.
- 21. Additional cleaning required will be charged to the guest at the discretion of the owners. The premises are expected to be left in a clean and similar fashion to what they are presented in. Cleaning charges over and above allocated cleaning times will be charged at the rate of \$35.00 per hour.

On departure please ensure.

Fridges- leftovers removed and fridge wiped out.

BBQ- clean after use

Rubbish- all rubbish placed in bins provided

Stove, oven, microwave- wiped down clean.

." THIS POLICY WILL BE STRICTLY ENFORCED."

22. Strict NO PARTY policy. Edgewater Estate is a private residential subdivision with applicable Bi-Laws. For the harmony of all others please consider your neighbours at all times, especially during evening hours. No excessive noise after 10.00pm Maximum guests permitted are restricted to your confirmed booking numbers. The owners may involve a third party i.e., police, at any time in which they feel necessary.

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23. NO Pets policy from guests at Edgewater. New body corporate laws have been passed at Edgewater limiting pets to household owners only. Therefore, NO PETS are allowed at "The Edge".

24. A credit card MUST BE PROVIDED below, so a \$200 security Bond can be held, which will be fully refunded after your stay if there are no incidentals owing.					
Signed					
THE EDGE					
LAKE TINAROO					
The Edge Terms & Conditions.					
I agree to and have read and understood the above terms and conditions. I have nominated the credit card below for any incidentals.					
Signed:Print Name:					
Credit Card Number: Expiry:					
Type: CCV. Number:					
Date:					
Address :					
Phone :					
PLEASE POST OR EMAIL SIGNED & DATED TERMS AND CONDITIONS TO OUR OFFICE BEFORE ARRIVAL. EACH PAGE MUST BE READ AND SIGNED					
Bank Account Details. R.I.P. Investments. 064 804 13023396.					
For email, please check the box and fill out credit card details if you agree with Terms & Conditions.					

THE EDGE

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